

Residential Application for Service

Non-Fiber - Minden, Persia & Shelby



Marne Elk Horn

Your Local Connection

www.metc.net

712-784-2211 - Walnut & Avoca

Customer Information

Applicant 1 _____

Applicant 2 _____

Employer Name _____

Service Address _____

City _____ State _____ Zip _____

Billing Address _____

City _____ State _____ Zip _____

Mobile # _____ Alternative # _____

Will you give permission for Marne Elk Horn to contact you via text? Yes No

Email _____ Unpublished Name/Number - \$2/mo

I was referred to Marne Elk Horn by _____

(Referrer will receive a 'thank you' gift for your referral)

Directory Listing & Address _____

X _____ **X** _____
Applicant 1 Signature Date Applicant 2 Signature Date

Customer Acknowledgement

(Signatures required below)

In making this application, the undersigned agrees to the rules, regulations and terms of Marne Elk Horn as set forth in the related documents found on our website at www.metc.net/forms-terms-policies. Copies of documents also available upon request. This application becomes a contract when accepted by Marne Elk Horn.

Get the Services You Want & Need with a Bundle!

Bundled services allow you to purchase communication tools that work for you!

All packages with TV include 1 Digital Transport Adaptor (DTA) Receiver

- Internet & Phone \$72⁰⁰**
 - 10Mb Internet
 - Unlimited Phone
- With Digital TV Local**
- With Digital TV Basic \$188⁹⁵**
- With Digital TV Expanded \$202⁹⁵**

- Internet & Phone \$87⁰⁰**
 - 25Mb Internet
 - Unlimited Phone
- With Digital TV Local \$137⁹⁵**
- With Digital TV Basic \$203⁹⁵**
- With Digital TV Expanded \$217⁹⁵**

- Internet & Phone \$107⁰⁰**
 - 50Mb Internet
 - Unlimited Phone
- With Digital TV Local \$157⁹⁵**
- With Digital TV Basic \$223⁹⁵**
- With Digital TV Expanded \$237⁹⁵**

- Internet & TV \$173⁹⁵**
 - 10Mb Internet
 - Digital TV Basic
- With 25Mb Internet \$188⁹⁵**
- With 50Mb Internet \$208⁹⁵**
- Add Digital TV Expanded**

Internet Add-Ons

- Managed WiFi\$5.95
- Managed WiFi Extender\$2.95
- TECHHome Protect\$4.75
- TECHHome Protect Plus\$9.75
- TECHHome Support\$13.99
- Add One Desktop.....\$5.99
- Add Mobile Device.....\$2.99

Digital TV Premium Channels

- HBO\$20.00
- Cinemax\$12.00
- Showtime\$15.00
- Starz/Encore.....\$12.00

- TV & Phone \$143⁹⁵**
 - Digital TV Basic
 - Unlimited Phone
- With Digital TV Expanded \$157⁹⁵**

Digital TV Add-Ons

- Upgrade DTA Box to DVR\$13.00
- DTA (Digital Transport Adaptor) ...\$2.00
- Additional DVR Box.....\$10.00

Telephone Add-Ons

- Telemarketer Call Screening.....\$4.00
- Non Published Number.....\$2.00
- Caller ID Blocking\$5.00
- Distinctive Ring.....\$4.00
- Pic Freeze.....Free

PLEASE NOTE: Customer is required to complete all yellow sections of application in order to receive service.

Complete a la carte sections if bundle is not chosen
Non-Fiber Minden, Persia & Shelby

A La Carte Internet

- 10Mb - \$65.00 25Mb - \$80.00
- Managed WiFi - \$5.95
- Wire Maintenance - \$2.00

Internet speeds are 'up to' and may vary.

Internet service includes 5 email addresses if needed. Ask for details.

Each email account includes 500Mb storage Add 250Mb - \$2.00/mo

TECHHome Solutions

- TechHome Protect - \$4.75 TechHome Protect Plus- \$9.75
- TechHome Support - \$13.99
- Add One Desktop - \$5.99 Add Mobile Device - \$2.99

*Note: Laptop is considered a desktop; tablet is considered mobile device

Lifeline Discounts available for qualified customers - ask for details.

A La Carte Digital TV- TV service includes 1 DTA Receiver

- Digital TV Local - \$43.95 Digital TV Basic - \$116.95
- Digital TV Expanded - \$130.95 Wire Maintenance - \$2.00

Premium Channels

- HBO - \$20.00 Cinemax - \$12.00
- Showtime - \$15.00 Starz/Encore - \$12.00

Receiver Boxes

- Upgrade DTA Box to DVR - \$13.00
- DTA (Digital Transport Adaptor) - \$2.00
- Additional DVR Box - \$10.00

A La Carte Telephone

- Residential Telephone - \$20.00
- Unlimited Nationwide Calling - \$7.00

Regulatory Fees - Included with Telephone Service

Residential & Single Line Business Subscriber Line Charge - \$6.50 E911 - \$1.00

If you do not wish to receive the standard calling features included in your package, please let one of our Customer Service Representatives know. In addition, choose customized features below:

Calling Features

- Telemarketer Call Screening - \$4 Voicemail - \$6
- Voicemail to Email - \$1 Wire Maintenance - \$2
- Non Published Number - \$2

Lifeline Discounts available for qualified customers - ask for details.

Customer Proprietary Network Information (CPNI) & Email of Record

CPNI allows us to discuss account information only with the person(s) listed on the account. We will confirm the identity of inbound callers by asking them to provide the last 4 digits of their social security number.

Last 4 Digits of SS# _____

We cannot share certain call detail information, on an inbound call, regardless of authentication. That information will be mailed, given by a returned call or hand delivered.

Email of Record: In addition, customer is providing express, written approval to communicate via the designated email address in connection with service and account inquiries made by the account owner or designated account users. This approval includes responses to inquiries related to the customer's services generally and specifically to inquiries concerning call detail information and account information including CPNI.

Email Address of Record _____

Authorized contacts can discuss account information and make changes to your account. Authorized contacts will not be responsible for payment of your account. If you DO want to add authorized contacts, please list them below:

Check if you DO NOT wish to add authorized contacts

Billing & Payments

Make auto payments from Checking Savings

Bills are sent on 1st and due on 20th of the month

Day of the month you want the auto payment withdrawn _____

Name of Bank/Credit Union _____

Account Number _____ Routing Number _____

Bank/Credit Union Address _____

City, State, Zip Code _____ Bank Phone _____

We use paperless statements. Please provide an email address if different than listed in the Customer Information section.

I would like more info about eBilling Service

Signature _____

I agree to the terms & conditions of the items I have chosen above

One-Time Fees

- Phone Install - \$30.00
- Internet Install - \$50.00
- Fiber TV Install (up to 3 TVs) - \$50.00
- Each Additional TV - \$20.00
- Reconnect Services - \$30.00
- Additional Set Top Box Install (after original install) - \$25.00
- Additional/Replacement Remote - \$15.00
- Managed WiFi Install - \$50.00



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Packages are for residential customers only. Prices shown do not include regulatory fees and taxes. All fees are monthly unless stated as "one-time fees". Installation fees & first month of service are due prior to installation. All services may not be available in all areas. Internet speeds are "up to" and may vary. Upon disconnection of account customer will be billed for the equipment at current market rate until the equipment is returned to our office. Marne Elk Horn reserves the right to alter Unlimited Nationwide Calling at anytime.