

Fiber Application for Service

Customer Information

Applicant 1 _____

Applicant 2 _____

Business Name (if applicable) _____

Service Address _____

City _____ State _____ Zip _____

Billing Address _____

City _____ State _____ Zip _____

Mobile # _____ Alternative # _____

Will you give permission for Marne Elk Horn to contact you via text? ☐ Yes ☐ No

Email _____ ☐ Unpublished Name/Number - \$2/mo

I was referred to Marne Elk Horn by _____

(Referrer will receive a 'thank you' gift for your referral)

Directory Listing & Address _____

X _____ **X** _____
Applicant 1 Signature Date Applicant 2 Signature Date

Customer Acknowledgement

(Signatures required below)

In making this application, the undersigned agrees to the rules, regulations and terms of Marne Elk Horn as set forth in the related documents found on our website at www.metc.net/forms-terms-policies. Copies of documents also available upon request. This application becomes a contract when accepted by Marne Elk Horn.



Internet

☐ **100Mb Internet** \$75.95

☐ **250Mb Internet** \$99.95

☐ **500Mb Internet** \$129.95

☐ **1Gig Internet** \$199.95

Includes Unlimited, Symmetrical Speeds



Television

☐ **Fiber TV Local (West) ..** \$44.95

☐ **Fiber TV Local (East)....** \$48.95

☐ **Fiber TV Basic.....** \$120.95

☐ **Fiber TV Expanded** \$130.95

Includes 1 Standard Set Top Box & Digital Music



Phone

☐ **Single Line Phone** \$14.00

Includes Unlimited Local Calling,
Call Waiting, Call Forwarding, Caller ID
Name & Number and Speed Dial 8

☐ **Unlimited Long Distance.....** \$5.00

Available to Residential customers only

☐ **Long Distance.....** 8¢ per minute

Start with Internet:

Choose the speed that's right for you!

Then Add TV and/or Phone:

- Add Local, Basic or Expanded Television
- Add Phone

Customize with Add-Ons on Back



Internet-Add-Ons

- ☐ Router/Managed WiFi - \$5.95

Each email account includes 500Mb storage

- ☐ Add 250Mb Email Storage - \$2.00/mo

TECHHome Solutions

- ☐ TechHome Protect - \$4.75
☐ TechHome Protect Plus- \$9.75
☐ TechHome Support - \$13.99
☐ Add One Desktop - \$5.99 ☐ Add Mobile Device - \$2.99

*Note: Laptop is considered a desktop; tablet is considered mobile device



Television-Add-Ons

Set Top Boxes - Service includes 1 HD Receiver

- ☐ Upgrade Standard HD Box to DVR - \$5.50
☐ Whole Home DVR - \$3.00 ☐ Additional Standard Box - \$4.50
☐ Additional DVR Box - \$10.00

Premium Channels

- ☐ HBO - \$20.00 ☐ Cinemax - \$12.00
☐ Showtime/TMC - \$15.00 ☐ Starz/Encore - \$12.00



Phone-Add-Ons

- ☐ Telemarketer Call Screening - \$4.00
☐ Distinctive Ring - \$5.00 ☐ Voicemail w/VM to Email - \$4.50
 Additional Calling Features Available - Ask for Details

Maintenance

- ☐ Whole Home Wire Maintenance - \$2.00 For Residential Only
 Covers repair costs of wiring inside your home. Does not cover customer-installed wiring. Other restrictions may apply.



**Marne Elk Horn
COMMUNICATIONS**

Powered by **Fiber**—Driven by **Community**

712-764-6161 - Elk Horn

712-784-2211 - Walnut

Prices shown are for Residential & Small Business customers only. Corporate/Enterprise customers, please call for a customized quote. Prices shown do not include regulatory fees and taxes. All fees are monthly unless stated as "one-time fees". Installation fees & first month of service are due prior to installation. 'East' areas include: Brayton, Elk Horn, Exira, Kimballton & Marne. 'West' areas include: Avoca, Bentley, McClelland, Neola, Underwood & Walnut. All services may not be available in all areas. Internet speeds are "up to" and may vary. Upon disconnection of account customer will be billed for the equipment at current market rate until the equipment is returned to our office.

Customer Proprietary Network Information (CPNI) & Email of Record

CPNI allows us to discuss account information only with the person(s) listed on the account. We will confirm the identity of inbound callers by asking them to provide the last 4 digits of their social security number.

Last 4 Digits of SS# or Tax ID _____

We cannot share certain call detail information, on an inbound call, regardless of authentication. That information will be mailed, given by a returned call or hand delivered.

Email of Record: In addition, customer is providing express, written approval to communicate via the designated email address in connection with service and account inquiries made by the account owner or designated account users. This approval includes responses to inquiries related to the customer's services generally and specifically to inquiries concerning call detail information and account information including CPNI.

Email Address of Record _____

Authorized contacts can discuss account information and make changes to your account. Authorized contacts will not be responsible for payment of your account. If you DO want to add authorized contacts, please list them below:

- ☐ Check if you DO NOT wish to add authorized contacts

Billing & Payments

Make auto payments from ☐ **Checking** ☐ **Savings**

Bills are sent on 1st and due on 20th of the month

Day of the month you want the auto payment withdrawn _____

Name of Bank/Credit Union _____

Account Number _____

Routing Number _____

Bank/Credit Union Address _____

City, State, Zip Code _____

Bank Phone _____

We use paperless statements. Please provide an email address if different than listed in the Customer Information section.

- ☐ I would like more info about eBilling Service

Signature _____

I agree to the terms & conditions of the items I have chosen above

One-Time Fees

- ☐ Phone Install - \$30.00
☐ Internet Install - \$50.00
☐ Fiber TV Install (up to 3 TVs) - \$50.00
☐ Each Additional TV - \$20.00
☐ Reconnect Services - \$30.00
☐ Additional Set Top Box Install (after original install) - \$25.00
☐ Additional/Replacement Remote - \$15.00
☐ Managed WiFi Install - \$50.00