



### Wire Maintenance Policy

Marne Elk Horn is responsible for maintaining the plant and equipment required to provide service to the outside of your home. The wiring on the inside of the home is the responsibility of the customer. If you choose to subscribe to wire maintenance the inside wiring to your phone, tv or internet is covered should a problem arise. With wire maintenance coverage we will repair it free of charge.

Wire maintenance does not cover customer owned equipment or wiring that is not working or disconnected at the time the coverage is initiated. Coverage is limited to wiring that has been installed by Marne Elk Horn technicians only. Requests for a new jack or to move an existing jack are not covered under the wire maintenance policy and will be billed at our standard rates. Wire maintenance is included in our bundles. If you don't have a bundle with us or are not sure if you have wire maintenance, please contact the office at 712-764-6161 (Elk Horn) or 712-784-2211 (Walnut).

[www.metc.net](http://www.metc.net)  
[metc@metc.net](mailto:metc@metc.net)

<b>Offices:</b>	4242 Main Street Elk Horn, IA 51531	510 Highland Street Walnut, IA 51577	161 South Elm Avoca, IA 51521
<b>Phone:</b>	712.764.6161	712.784.2211	712.784.2211
<b>Fax:</b>	712.764.2773	712.784.2010	712.784.2010
<b>Business Hours:</b>	M-F 8am-5pm	M-F 8am-4:30pm	M-F 8am-4:30pm