


# Your Bill, Simplified.

At Marne Elk Horn, we're a community. A community that believes in helping our members every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To make sure you always know what everything you'll see means, we've broken it down in detail, section by section below.



## Marne Elk Horn

Your Local Connection

4242 Main Street  
PO Box 120  
Elk Horn, IA 51531

Message Center

**Welcome To Marne Elk Horn!**  
Business Hours are Monday - Friday 8 am - 4:30 pm. Bills are mailed out the 27th of each month with payment due the 20th. Services include telephone, digital cable TV and internet.

Call our office today for all your communication needs 712-764-6161 or 712-784-2211.

Page 1 of 2

Billing Inquiries: 712-764-6161 or 712-784-2211  
Visit us on the Web: [www.metc.net](http://www.metc.net)

Account Summary

Account Number	10000000-0
Invoice Number	10000000
Bill Date	Jan 01, 2023
<b>Due Date</b>	<b>Jan 20, 2023</b>
Previous Balance	\$ 140.73
Adjustments	\$ 0.00
Previous Payments	\$ 140.73
Current Charges	\$ 140.12
<b>Total Amount Due</b>	<b>\$ 140.12</b>

**Balance Forward**

Previous Bill	\$ 140.73
Total payments through Dec 22	\$ 140.73

**Balance Before Current Charges** **\$ 0.00**

**Service Summary**


	Adj	Charges	Taxes Surcharges Fees	Subtotal
<b>Residential Fiber Phone</b>				
712-777-2222		28.50	5.72	34.22
<b>Residential Fiber Internet</b>				
Residential Fiber Internet		105.90		105.90
		134.40	5.72	140.12

**Subtotal Current Charges** **\$ 140.12**

**Total Amount Due** **\$ 140.12**

Payment for all Marne Elk Horn services is due by the 20th of each month. Payments received after the due date will cause your account to be considered delinquent and subject to a \$5.00 late fee.

**Marne Elk Horn**  
4242 Main Street - PO Box 120 - Elk Horn IA 51531  
For questions on your bill or changes to your account, please call 712-764-6161  
Visit our website at [www.metc.net](http://www.metc.net)





**Marne Elk Horn**  
Your Local Connection

4242 Main Street  
PO Box 120  
Elk Horn IA 51531

ADDRESS SERVICE REQUESTED

Check here for change of address (See reverse for details)  
 Check here to enroll in automatic payments (See reverse for details)  
 Check here to make a credit card payment (See reverse for details)

  
 SAMPLE BILL  
 PO BOX 120  
 ELK HORN, IA 51531




Remittance Information

Account Number	10000000-0
Invoice Number	10000000
Bill Date	Jan 01, 2023
Due Date	Jan 20, 2023
<b>Amount Due</b>	<b>\$ 140.12</b>

**Amount Enclosed:** **\$ SAMPLE BILL**

Thank you for your business!

  
 MARNE ELK HORN  
 4242 MAIN STREET  
 PO BOX 120  
 ELK HORN, IA 51531

### Message

This area contains important information about your account, or changes and events that may be taking place.

### Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

### Balance Forward and Service Summary

Provides a simplified breakdown of charges across all of your services.

### Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.

**Charge Detail**

**Residential Fiber Phone (712-777-2222)**

**PO BOX 120 ELK HORN, IA 51531**

*Recurring Charges (Jan 01 - Jan 31)*

Residential Phone Line	14.00
Unlimited Long Distance	5.00
FCC Line Charge-1 Line	6.50
Access Recovery Charge - Res	3.00
Call Waiting	0.00
Caller ID Name	0.00
Speed Dialing "8"	0.00
Caller ID Number	0.00
Call Forwarding	0.00
Call Waiting/caller Id	0.00

**Taxes, Fees, and Surcharges**

911 Monthly Fee	1.00
Audubon County Tax 1%	0.17
Federal Excise Tax 3%	0.79
Federal Universal Service Fee 33%	2.75
Iowa State Sales Tax 6%	1.01
<b>Total for 712-777-2222</b>	<b>\$ 34.22</b>

**Residential Fiber Internet**

**PO BOX 120 ELK HORN, IA 51531**

*Recurring Charges (Jan 01 - Jan 31)*

Managed Wifi	5.95
Fiber Internet 250/250	99.95
Smart RG Router Equipment	0.00
<b>Total for Residential Fiber Internet</b>	<b>\$ 105.90</b>

**Marne Elk Horn**

**Residential Fiber Phone (712-777-2222)**

**PO BOX 120 ELK HORN, IA 51531**

Date	CT	Place	Number	Min	Time Amt
Nov-12	DR	To	DES MOINES IA (515) 222 2222	0.1	5:28 PM 0.00
	*CT	Call Type Explanation		Calls	Min
	DR	Direct Dialed Regular		1	0.1

**Unlimitd LD (712-777-2222)**

Charges	Allotted	Used	Amount
Unlimited LD	Unlimited min	0.08 min	0.00
<b>Total for 712-777-2222</b>			<b>\$ 0.00</b>

**LIFELINE PARTIAL PAYMENT NOTIFICATION:**

Any partial payment made on your account will first be applied to pay down the allocated price of the Lifeline voice telephone service. Any remainder of the payment total will then be applied to the additional services included in the bundled package.

**NOTICE OF TERMS & CONDITIONS:**

METC terms of service are set forth in our standard service agreement, service catalog, and rate schedules. We may change rates and other terms of service at any time by giving you notice. Notice may be provided on your bill, as an insert, by email, on our website or by other communication as required by regulation. To view our terms of service, please visit [www.metc.net](http://www.metc.net) or contact a customer service representative to request a copy.

**Remittance Slip Backer**

Allows you to pay by credit card, set up automatic payment, and update your address information.

**Charge Detail**

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.

**Have you moved or changed your phone number?**

Please provide your new address or telephone number and return this portion with your payment. Your records will be updated on request. Requests received after the 20th of the month will not appear until the following billing cycle.

New Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_

**Want to set up or update an Automatic Withdrawal from your bank account?**

Please use automatic withdrawal from checking for all future charges.

(IMPORTANT - Please enclose a copy of a voided check, along with this month's payment.)

Printed Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Want to set up or update an Automatic Withdrawal from your credit card?**

Contact a customer service representative by calling 712-764-6161 or 712-784-2211

Or

Visit our website at [www.metc.net](http://www.metc.net) and sign into your eBill account to set up your recurring credit card payments.