

How'd we do?

We're ready to serve you!

We take pride in a job well done; timely, efficiently and courteously! We value your feedback on your most recent service installation. As a thank you for completion of the short questions below please look forward to a **\$5 one-time bill credit** on your next statement. We appreciate being your service provider and want you to be more than satisfied with our service today and in the future.

Please complete and return in the provided envelope or complete online at www.metc.net/feedback.

Your Name _____

Account Number _____

Service Performed _____

Technician _____

Email _____

Date of Service _____

Were we on time? Yes No

Comments:

Did we perform the work in a professional, courteous manner? Yes No

Comments:

Were your services connected and working efficiently after installation? Yes No

Comments:

If you had questions, did the technician answer them knowledgeably? Yes No

Comments:

If you had interaction with them, was our front office staff courteous & knowledgeable? Yes No

Comments:

Are you likely to recommend our services to a friend? Yes No

Get a **\$50 'Refer a Friend' gift certificate**.

Learn more at www.metc.net/refer

We welcome any suggestions to make your experience with us the best it can be. How can we help in the future?



www.metc.net

712-764-6161 - Elk Horn

712-784-2211 - Walnut & Avoca